

TASKMASTER

PROMISE



**NO QUESTIONS ASKED
GUARANTEE**



**PLATINUM PLUS
ROADSIDE ASSISTANCE**



**TASKMASTER
PRODUCT WARRANTY**

At Taskmaster Components, we work hard to engineer, design, and build with quality and performance in mind, and we also stand behind our products should an issue arise. Not only do we provide a limited 5-Year Product Warranty covering any defects in materials or workmanship, but we're so confident in the performance of our products that we offer a full 1-Year No Questions Asked Guarantee on all of our ST Radial Tires! On top of all of that, we include 2-Year Platinum Plus Roadside Assistance with all assemblies. You can trust that Taskmaster has your back should you ever need it!

Please refer to each individual policy for additional details, limitations or exclusions.





NO QUESTIONS ASKED GUARANTEE

Taskmaster Components (“Taskmaster”) offers a comprehensive Sixty (60) Month warranty against manufacturing defects for all radial ST (Specialty Trailer) tire brands. Please refer to Taskmaster's Product Warranty Policy below for detailed information.

If consumers encounter any tire issues within the initial Twelve (12) Months not covered by the warranty, Taskmaster ensures the replacement of that tire at no cost through our “No Questions Asked Guarantee” program. Benefits of this program include receiving a replacement tire at no charge, with shipping expenses covered for the retail consumer. Details of the “No Questions Asked Guarantee” program are as follows:

The program remains active for Twelve (12) Months from the original retail purchase date. It applies to all Taskmaster ST radial tire brands with a manufacturer's date code less than 5 years from the current date.

The program exclusively pertains to ST (Specialty Trailer) tires and excludes commercial sizes.

It does not encompass any bias ply tire brands.

For any inquiries regarding the warranty or the No Questions Asked Guarantee program, please contact our warranty group via phone at **(800) 545-8473** or email at warranty@taskmastercomponents.com.



TASKMASTER **PRODUCT WARRANTY**

ST RADIAL TIRES

Taskmaster Components (“Taskmaster”) warrants its ST (Specialty Trailer) Radial Tire Brands, within Sixty (60) Months from the date of purchase against manufacturing defects.

This replacement is contingent upon confirmation of DOT and Date Code, for the originally supplied tire product, proving defective. "Defective" is defined as improper workmanship and/or materials.

The limited warranty becomes null and void if the product demonstrates any of the following conditions: unsatisfactory performance due to fire, accident, malicious mischief, improper inflation pressure, misapplication, running under-inflated, overloading beyond maximum load capacity, driving more than the maximum speed rating, improper alignment, or road hazard. Road hazards encompass examples such as nails, glass, and other foreign objects, as well as natural and man-made defects or obstacles like excavations, construction, and potholes. Damages caused by road hazards include cuts, punctures, scuffs, and impact breaks.

This limited warranty only covers the cost of the tire and excludes loss of income, inconvenience, loss or damage of vehicle use, cost of towing, transportation, or consequential damages of any kind pertaining to the claim.

Additionally, mounting, balancing, duties, customs, or brokerage fees are not covered under this limited warranty.

Warranty is not transferable and is applicable only to the original retail purchaser.

WHEELS

Taskmaster Components (“Taskmaster”) guarantees the finish of its steel and aluminum wheels to be devoid of defects in workmanship and materials for a duration of Twenty-Four (24) Months from the date of service. Furthermore, Taskmaster Components assures that all its steel and aluminum wheels are free from defects in workmanship and materials, excluding finish, for a period of Sixty (60) Months from the date of manufacture.

This warranty becomes null and void if the wheel or rim undergoes alterations, modifications, or is utilized or maintained contrary to the installation instructions. It also becomes invalid if the wheel is used for tire sizes, inflation pressures, or load ratings exceeding those specified in current literature. Additionally, this warranty does not encompass defects resulting from corrosion, corrosive materials, other components, accidents, normal wear and tear, excessive speed, or other abnormal or severe operating conditions.



Taskmaster's responsibility under this warranty is limited to replacing any defective product with a wheel or rim of similar size and type, F.O.B. Taskmaster Components' production plant, with freight charges collect. Taskmaster Components reserves the right to examine parts for which warranty claims are filed, and if deemed necessary, the associated vehicles and their maintenance records. Parts subject to warranty claims must be returned to Taskmaster Components upon request, with transportation charges prepaid.

Additionally, mounting, balancing, duties, customs, or brokerage fees are not covered under this limited warranty.

Warranty is not transferable and is applicable only to the original retail purchaser.

FILING A CLAIM

To file a claim, the following information is mandatory:

- A completed Taskmaster Warranty Claim Form.
- Pictures clearly showing defects on all product warranty requests.
- Proof of Purchase (Bill of Sale, receipt, etc.)

To avail service under this warranty, you **MUST** contact Taskmaster within a reasonable time frame—within five (5) business days after a warrantable event.

It is advisable to retain the product until the warranty is approved, as additional photos may be requested or tire/wheel return may be required.

During the initial consultation process, brand confirmation will be determined, and procedures associated with obtaining a warranty request authorization will be communicated. Please provide tire size and brand, date of purchase, and a brief description of the problem encountered with your tire.

You can reach Taskmaster Components by mail at 1106 Industrial, Mt. Pleasant, TX 75455, via telephone at (800) 545-8473, via email to warranty@taskmastercomponents.com or visit www.taskmastercomponents.com.

Notice:

No warranty will be provided without a written Taskmaster Warranty Authorization.

This warranty grants you specific legal rights, and you may possess other rights which vary from state to state.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTENDS BEYOND THE WARRANTY SPECIFIED ABOVE, AND IN NO EVENT SHALL THIS WARRANTY BE DEEMED TO COVER CONSEQUENTIAL DAMAGES OF ANY KIND. THE ABOVE WARRANTY ONLY EXTENDS TO THE LOWER 48 STATES OF THE UNITED STATES OF AMERICA





PLATINUM PLUS ROADSIDE ASSISTANCE

Each Taskmaster Components Assembly features Platinum Plus complimentary tire service which consists of emergency road service dispatched to change a customer's tire with the customer's inflated spare.

Only the vehicle for which the tire(s) was purchased is covered in this program. Service is performed on a "sign below basis, whereby the customer is not charged for approved service up to a benefit of \$60.00 dollars USD per event. Service charges over the maximum benefit amount or for service outside the scope of this agreement are the sole responsibility of the customer and shall be paid directly to the service provider.

Service is for passenger cars, vans, light trucks, and light trailers only with tires not exceeding ten (10) ply or load range "E" with the exception of 235/85R16 (14 ply) LRG, 215/75R17.5, and 235/75R17.5 (14 ply) LRG in single or dual applications. Service excludes, fleet vehicles, off-road vehicles, or vehicles off the road, vehicles with over one ton capacity, commercial vehicles, vehicles already at a repair facility, or any vehicle which, at the sole determination of the service provider, is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism, and accident related incidents are not covered. Service may not be available in areas where state/provincial providers are exclusively utilized

To utilize your Platinum Plus coverage, dial **800-379-8883** and use Account **#690112** when prompted.

